



Question & Answer for hospital curtains, cubicle curtains and Simply 66 snap curtains:

Q: When purchasing hospital curtains, cubicle curtains and Simply 66 snap curtains, does the track come with my order?

A: Track is not included in the price of your hospital curtain, cubicle curtain or Simply 66 snap curtain (which are quoted specifically for each hospital curtain) order, however track is available to purchase, and comes with everything you need to install with your hospital curtains, privacy curtains and Simply 66 snap curtains.

Q: Are all polyester hospital curtain, cubicle curtain or Simply 66 snap curtain fabrics fire-retardant?

A: No, not all hospital curtain polyester fabrics comply with the required NFPA 701 fire code. However, all of Cubicle Curtain Factory's privacy curtains and Simply 66 snap curtains do meet all local, state and federal fire codes and are intrinsically fire-retardant, meaning the flame resistant properties cannot be washed out, worn out or removed from the hospital curtain, cubicle curtain or Simply 66 snap curtain.

Q: What is the product warranty when we buy Cubicle Curtain Factory hospital curtain products, cubicle curtains and Simply 66 snap curtains?

A: Cubicle Curtain Factory has a one-year warranty on all hospital curtains, privacy curtain products and Simply 66 snap curtains. This covers defects in materials and workmanship in all of our hospital curtains.

Q: How long will it take for me to receive my hospital curtain, cubicle curtain or Simply 66 snap curtain order?

A: When ordering hospital curtains, cubicle curtains and/or Simply 66 snap curtains, lead time depends on the fabric you choose. We have a wide selection of in-stock solid hospital curtain fabrics, including our [Economy Solids](#), [Antibacterial Plus](#) and [Antimicrobial Aloe](#) cubicle curtain patterns. These in-stock hospital curtains, cubicle curtains and Simply 66 snap curtain patterns normally ship within 1-2 weeks with receipt of order. Orders for track normally ship out in 48 hours.

Once we receive a quotation request from you for hospital curtains, privacy curtains or Simply 66 snap curtains, we will notify you of the approximate lead time for delivery of your hospital curtain, cubicle curtain or Simply 66 snap curtain order.

Q: What is the size (width, etc.) of your hospital curtain track and carriers?

A: Our track is 1 3/8" W and 3/4" long. Any of the carriers we provide (#12 Rollers, #11 Glides, #20 Breakaway) will work with the track you purchase from us for hospital curtains, cubicle curtains and Simply 66 snap curtains.

Installation

Q: Can your ceiling-mounted track for hospital curtains, privacy curtains or Simply 66 snap curtains be installed over fluorescent lights in the drop ceiling?

A: You can mount the ceiling track for your hospital curtain, cubicle privacy curtain or Simply 66 snap curtain over the light fixture but we don't recommend it. Why? Because when you need to change the light, you will have to remove the track and your hospital curtains, cubicle curtains or Simply 66 snap curtain. It is recommended to use suspended track if you prefer not to mount privacy curtain track over the light fixture... this track extends from the ceiling by a length specified by the customer.

Q: Do you provide in-house installation for a hospital curtain, cubicle curtains and Simply 66 snap curtains?

A: We provide installation for your hospital curtain and track orders for large projects that meet our specifications. All of Cubicle Curtain Factory's hospital curtains, privacy curtains and Simply 66 snap curtains meet all required hospital codes.

Q: How do I install track for hospital curtains?

A: When you order hospital curtain cubicle track from Cubicle Curtain Factory, you can rest assured that everything you need to install it will be present in the order you receive. All Cubicle Curtain Factory hospital curtains, cubicle curtains and Simply 66 snap curtains include clear, thorough instructions and, along with the proper components, you will receive step-by-step installation instructions, including which tools you will need to install with, i.e. tape measure, drill, etc. for a professional looking hospital curtain, privacy curtains and/or Simply 66 snap curtains.

[Additional Information on Track & Hardware](#)

Maintenance

Q: Can I wash my fire-retardant hospital curtains, cubicle curtains and Simply 66 snap curtains and, if so, will they lose their fire-retardant protection?

A: All of the fabrics Cubicle Curtain Factory uses to manufacture your hospital curtain, privacy curtain and/or Simply 66 snap curtains are machine washable and will never lose their intrinsic (not topical) fire-retardant protection.

Q: Where will I find the washing instructions for my hospital curtain, cubicle privacy curtain and

Simply 66 snap curtain?

A: You will find maintenance instructions on our tag that is sewn 6" above the hem into your hospital curtains, privacy curtains and Simply 66 snap curtains. Cubicle Curtain Factory hospital curtains, cubicle curtains and Simply 66 snap curtains meet all (very stringent) hospital curtain Fire-Codes and hospital infection codes set by Joint Commission.

Q: How often are we required to wash our hospital curtains, privacy curtains and Simply 66 snap curtains?

A: How often hospital curtains are laundered is under the jurisdiction of your facility. Cubicle Curtain Factory meets all very stringent hospital curtain, cubicle privacy curtain and Simply 66 snap curtain Fire-Codes and hospital infection codes set by Joint Commission.

Q: If we are using the Simply 66 snap hospital curtains, are we required to wash the top mesh every time we wash each panel of our Simply 66 hospital curtains?

A: Laundering requirements are set by each individual facility. However, since the mesh is not handled on an everyday basis and does not need to be removed every time a hospital curtain panel and Simply 66 snap curtain is laundered, it does not require the same maintenance as the hospital curtain panels.

Q: When we install the Simply 66 snap panel system in our facility, why are we able to use the same 66" x 66" hospital curtain panel for every bed in the hospital?

A: Due to the unique and proprietary formula of the Simply 66 system, facility standardization of hospital curtains, cubicle curtains and Simply 66 snap curtains is possible. The mesh adjusts for clearance from floor and ceiling height. Hospital curtain panels, cubicle curtain panels and Simply 66 snap curtains are snapped onto the bottom of the mesh from one side and then overlap by 4" for patient privacy. The vertical mesh of our Simply 66 hospital curtains and cubicle curtain panels are made to size to guarantee uniform floor to curtain clearance for each individual ceiling-to-floor variation.

Requirements/Codes

Q: Why is there mesh at the top of my hospital curtain, cubicle curtain and Simply 66 snap curtain, and am I required to have mesh for my facility?

A: Ask yourself or your facility these questions:

-Is there a sprinkler system in the area of where the hospital curtains, privacy curtains or Simply 66 snap curtains will be?

-Is there an 'Exit' sign that would be obscured when hanging the hospital curtain, cubicle curtain or Simply 66 snap curtain?

If you answered "yes" to any one of the above questions, then you DO need mesh on your hospital curtains, cubicle curtains and/or Simply 66 snap curtains in order to meet local, state and/or federal Fire-Codes.

Mesh is required in the event of a fire where it is possible that a person is incapacitated and cannot immediately get out of harm's way. The sprinkler system/exit sign must perform without obstruction required for all hospital curtains, privacy curtains or Simply 66 snap curtains. The local Fire Marshall in your area presides over this requirement and is the final authority for hospital curtains, cubicle privacy curtains or Simply 66 snap curtains.

Q: Is there a standard clearance from the floor to the bottom of the hospital curtain, cubicle curtain or Simply 66 snap curtain?

A: We use a standard of 10" clearance unless otherwise specified. The industry standard is 12" clearance. If the clearance of the hospital curtain, privacy curtain or Simply 66 snap curtain is too high, patient privacy is compromised; too low and it is considered a health hazard (mopping, spills, etc.), and you'll be hearing from the Infection Control Center. Cubicle Curtain Factory meets all codes for hospital curtains, cubicle curtains and Simply 66 snap curtains.

Q: Will certified fire-retardant fabrics such as polyester burn in a fire, and if so, why are they required for hospital curtains, cubicle curtains and Simply 66 snap curtains?

A: Hospital curtain fabrics treated with fire-retardant properties that pass the NFPA701 fire code vertical burn test will burn, however what makes treated hospital curtain fabrics different than non-treated hospital curtain fabrics, cubicle privacy curtains or Simply 66 snap curtains is the way they burn. For instance, when a flame is touched to the bottom corner of non-treated polyester, the hospital curtain fabric ignites into flames. With the same polyester hospital curtain fabric, cubicle privacy curtains or Simply 66 snap curtains that are treated, the flame when held in the same position for 12 seconds will be extinguished within 2 seconds once the flame is removed from the hospital curtain fabric or Simply 66 snap curtains. When a flame is applied to the Hospital curtains, privacy curtains or Simply 66 snap curtains, it cannot emit any traces of toxic smoke.

Miscellaneous

Q: Are you a GSA vendor?

A: Cubicle Curtain Factory is a small women-owned GSA contract vendor. For further information on this topic, please feel free to call us